

DISCOVER THE MEMIC DIFFERENCE

for superior service and policy management

MEMIC's safety experts and claim specialists provide custom solutions that help you avoid risk and rapidly provide appropriate care to injured employees.



Comprehensive safety assets customized for your organization

Together we'll build a safety culture that limits injuries and improves your bottom line.

▶ **Safety Director (with free access to BLR®)**

Designed with intuitive searchability and industry-specific topic suggestions from our partners at BLR, The MEMIC Safety Director offers a library of free, authoritative resources that let you administer, document, track, report and deliver training documents, safety policies, plans, and checklists. You can also view MEMIC safety webinars and workshops and track industry-specific regulations. Creating a Safety Director account also gives you free access to Safety.BLR.com—an \$895 value and HR.BLR.com—a \$2,095 value!

▶ **E-Ergo** A custom ergonomic assessment tool designed for policyholders to refine their workers' general, office, or manual material handling movements, with self-service resources and actionable photo, video, or on-site analysis, often within 48 hours.

▶ **Safety Net Blog and Safety Experts Podcasts**

Subscribe for timely tips on dozens of topics of current interest in a variety of industries from MEMIC safety management consultants and their guest experts, in blog and award-winning podcast formats.

▶ **Video lending library** More than 700 safety-related videos in DVD and streaming formats.

▶ **Ask A Safety Expert** Submit a question related to safety and have it answered promptly.

▶ **Shoes for Crews** Our discounted footwear partner offers deep discounts on shoes that help workers avoid common slip, trip, and fall injuries at work.



Follow the
hyperlinks
for more
information

MEMIC



Compassionate claims service restores health and return to work

We'll protect your most valuable asset—your workers—and manage claims efficiently when injuries occur to facilitate their optimal return to work.

In-house specialists Our claim teams have jurisdictional expertise in creating care plans that comply with applicable law and employment practice.

▶ **First Call 24/7 Injury Triage** Quicker care means better outcomes and reduced costs. A First Call to 855-778-6111 connects an injured employee to a registered nurse for timely care that can cut lost time and speed recovery.

▶ **First Report of Injury Portal** Filing an initial injury claim in MEMIC's portal speeds claims processing and ensures more optimal care decisions.

▶ **ClaimsPay®** We process and disburse benefit payments securely and quickly, often within 30 minutes, with a choice of digital platforms including direct deposit, direct-to-card, PayPal, and Venmo.

▶ **Return to Work** Our case managers craft plans that return workers to gainful employment as soon as medically appropriate.

▶ **Prescription refill program** First Fill allows workers to fill a short-term supply of medication immediately, saving out-of-pocket costs.

▶ **Preferred Provider Network** MEMIC's network of medical providers are especially attuned to the needs of workplace injuries. Search our online database to find a preferred provider near you.



Follow the hyperlinks for more information



Policy management tools designed for you

We're making it easier than ever to do business with us, offering continuous customer-focused innovation and access to our expert service teams.

▶ **Online Billing** Pay premiums quickly and securely via eBill.

▶ **Comp-As-You-Go** Our "no guesswork," payroll-to-premium plan eliminates the need for a time-consuming audit. Ask your agent for more information.

▶ **24-hour policy access** Online access to claim information, loss runs, policy details, and (Maine businesses only) premium billing and dividends are available whenever you need them.

MEMIC